

Hire Centre – Terms and Conditions

Bedgebury Camping Hire Centre

It is possible to hire various equipment from Bedgebury Camping. This can be done online through the booking system and whilst on site without any pre-booking required, subject to availability.

Definitions

This Hire Agreement is for the hire of equipment (“Equipment”) and the parties to the Contract are: i. The person hiring the Equipment (“Hirer”) and ii. Bedgebury Camping LLP (Registered No: OC353528) with registered offices at Pattenden Farm, Goudhurst, Kent, TN17 2QX.

Extent of Hire Agreement and Cancellation

The Hire Agreement is effective when Bedgebury Camping receives full payment in respect of the hire charge for the Equipment.

If the Equipment hire is cancelled by the Hirer 13 days or fewer before the start of the Hire Agreement, the deposit amount will be charged and a refund of the balance will be given. For cancellations made 14 days or more before the start of the Hire Agreement, a full refund will be provided.

Availability of Equipment to hire

As there are a limited number of items for hire at Bedgebury Camping, all hiring of Equipment is subject to availability at the time of booking. Hiring of Equipment is done on a first-come-first-served basis and is not guaranteed until full payment for the hire of the Equipment is received by Bedgebury Camping. We cannot reserve items pending payment at a subsequent time/date.

Ownership of Equipment and Goods

Equipment hired remains the property of Bedgebury Camping at all times.

Hire charges

The stated hire charges given at the time of booking the Equipment are for the duration of the Hire Agreement. The first day will be the day the Hirer can expect to collect the Equipment from Bedgebury Camping and the last day will be the day the Hirer must return the Equipment to Bedgebury Camping.

Minimum hire period

The minimum hire period is one day.

Late return of equipment

If Equipment is returned later than the time and date agreed in the Hire Agreement, the full daily rate for every day and/or part of day will be charged to the customer.

Security Deposits for return of clean, usable Equipment

Upon booking, a security deposit will be included in the cost of the Equipment hire. On collection of the Equipment, the Hirer will be asked to verify the current condition of the Equipment and provide a signature.

Once the Equipment has been returned by the Hirer, it will be checked by Bedgebury Camping. If the Equipment is returned in a state which is deemed fit for immediate re-use by another customer, the security deposit will be refunded immediately to the Hirer.

If the Equipment is returned in a damaged, unclean and/or defective state except where due to fair wear and tear and/or an inherent fault, and is therefore deemed not fit for immediate re-use by another customer, the Security Deposit will be charged in cases of damage to the equipment. Where the Equipment is not regarded as sufficiently clean, the Hirer will be asked to re-clean the Equipment before the security deposit is returned.

The Hirer accepts responsibility for the Equipment until its return and undertakes not to sell or relinquish possession, alter, repair or modify it in any way.

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Loss/theft of Equipment

Bedgebury Camping will treat Equipment unavailable for inspection after reasonable notice as lost or stolen. The 'security deposit' as mentioned above will not be returned to the Hirer.

Limitation of liability

The limit of liability in respect of defect or failure of equipment is limited only to making good such defect by repair or replacement, at Bedgebury Camping. The liability of Bedgebury Camping for claims made by the Hirer does not extend to any unforeseeable financial loss caused by late or non-delivery of Equipment, unsuitability, breakdown or lawful repossession.

Privacy

We will use the information you provide to us in order to:

- process your booking
- verify financial transactions
- investigate and resolve any problems with any products or services supplied to you
- send you information about camping in subsequent years
- send you information about other products and services that we offer

We will not divulge this information to any third parties, except as we are required to by law.